United States Senate WASHINGTON, DC 20510

October 30, 2017

Randall L. Stephenson Chief Executive Officer and Chairman of the Board of Directors AT&T 208 S. Akard Street Dallas, TX 75202

Dear Mr. Stephenson,

We write to express concern about the currently stalled AT&T contract negotiations with 21,000 retail and call center wireless workers. As the telecommunications provider for millions of individual Americans and countless businesses, AT&T shares a responsibility with its employees to continue providing quality service along with family supporting wages and benefits.

Our understanding is that AT&T workers in 36 states and Washington D.C. have been working without a contract for over 8 months. Investing in your employees, including through a limit on the amount of outsourcing of customer service work, would demonstrate a strong commitment to the American workforce and calm fears of further offshoring to countries including the Philippines and Mexico, and outsourcing to non-union contractors here in the United States.

Even as AT&T faces the challenges of a rapidly evolving and volatile telecommunications industry, AT&T wireless workers are driving tremendous profits. These workers deserve a fair share of the wireless division's \$1 billion monthly profit, which can easily support generous pay and benefits to all of your employees, not just your company's executive leadership. The best way to share the company's success and reward workers is to find common ground with your workforce through the collective bargaining process.

We strongly encourage you to reevaluate the current situation and engage constructively with the union negotiators to reach a contract agreement that promotes both the interests of American workers and AT&T.

Sincerely,

Jeffrey A. Merkley United States Senator Sherrod Brown United States Senator

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Buf Sanders Robert P. Casey Jr. Bernard Sanders United States Senator United States Senator Chris Van Hollen Catherine Cortez Masto United States Senator United States Senator Elizabeth Warren Kirsten Gillibrand United States Senator United States Senator Tammy Baldwin Richard Blumenthal United States Senator United States Senator United States Senator United States Senator Al Franken United States Senator United States Senator Richard J. Durbin Thomas R. Carper United States Senator United States Senator

Cory A. Booker United States Senator